



GC TOP TECHNOLOGIES

WEBSITE TERMS AND CONDITIONS & PRIVACY POLICY

WEBSITE TERMS AND CONDITIONS

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If any User uses the content from the GC TOP TECHNOLOGIES website in breach of the provisions detailed herein, GC TOP TECHNOLOGIES reserves the right to institute legal action and/or claim damages from the User. GC TOP TECHNOLOGIES reserves the right to institute Criminal Proceedings against the User.

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Quality of Information

Despite our effort to provide accurate information, the materials displayed in this website may contain out of date information, technical inaccuracies, errors & omissions. We do not accept any responsibility or liability for any such errors or omissions & undertakes no obligation or commitment to update any of the information on this Website. Specific facts should be checked with GC TOP TECHNOLOGIES directly. To the extent permitted by law, GC TOP TECHNOLOGIES and its directors, staff, contractors, agents, distributors, and suppliers will in no event be liable for any loss or damages in any form, including without limitation any consequential damages or loss of income, loss of data, loss of business opportunity and/or profits, loss of or damage to property, or any other loss, damage, cost, expense, claim of any form arising from the use of this website, including its contents or any links that may have been provided.

Disputes

The terms and conditions that have been set forth shall be governed and construed in accordance with the laws of South Africa and any disputes arising shall be exclusively subject to the jurisdiction of the courts of South Africa as they apply to agreements made and solely performed therein.

If any provision set forth in these terms and conditions that are unlawful, void or unenforceable, then the particular provision will be deemed separable from any of the remaining and shall in no way affect the enforceability and validity of said provision.

Viruses

GC TOP TECHNOLOGIES uses reasonable care to ensure that it does not create, replicate or transfer any computer viruses. Viruses exist, and are not always easy to identify. New and previously unknown viruses are continually being created and transferred. No guarantee can therefore be given that this website and any software, e-mail or program from GC TOP TECHNOLOGIES is virus free. Users and recipients are advised to take their own precautions, GC TOP TECHNOLOGIES accepts no responsibility in this regard.

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PRIVACY POLICY

Introduction

Top Technologies represent in SA the products and technologies of other Companies from abroad ("Partners"), who developed solutions with advanced characteristics, when compared with the standard market. Our role is to make the connection between the foreign suppliers of technological solutions and the Clients [mainly from (but not limited to) the steel, mining and cement industries] in need of these solutions. Top Technologies works side by side with the Customer in order to provide fresh knowledge about the Market and the latest and most advanced Technologies.

Our role is to make the connection between the foreign suppliers of technological solutions and the Clients in need of these solutions.

We at GC Top Technologies respect your right to privacy. Where we refer to "personal information", it means "personal information" as defined in the Protection of Personal Information Act, 4 of 2013 ("POPIA"). Personal information includes any information about a person that can be used to identify a person directly or indirectly. It includes information like a name, an identification number, location information, an online identifier or one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that person. POPI includes the personal information of juristic persons in its ambit – so we will protect the personal information of juristic persons in the same manner as any other person's personal information.

For any comments or queries relating to this policy, please contact us directly on admin@gc-toptechnologies.com

The personal information we collect

Subject to the various communications that we exchange with you, we may collect, the following personal information:

- personal details, such as your name, company/business name, email address and/or telephone number;



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- billing information, such as relevant payment information and VAT registration number.

The personal information that we collect is directly related to the business and services that we propose to you, as a result of your consent/enquiry/request, with the purpose to remain connected and provide our assistance timeously.

We are not interested in collecting other personal information such as race, gender, pregnancy status, marital status, nationality, ethnical group, social origin, skin colour, sexual orientation, age, physical or mental health, disability, religion, religious persuasion, cultural, language, educational, medical, financial, criminal or occupational history, identity number, and your personal opinion or likes and dislikes. Kindly refrain from sharing this information with us. If you share any of this additional information with us, intentionally or accidentally, please notify us immediately, and we will delete such information from our records.

How we collect personal information

- Directly from you when you use our website or any of our services or if we receive the information from you.
- We will only collect personal information of third parties, in limited instances where such information is publicly available or for legitimate business purposes where consent was provided.
- Through the use of cookies, which will mainly be used to identify visitors that return to our website. You can prevent us from doing this through a setting on your browser. Cookies only store information from your browser and cannot access data on your computer.

Use of your personal information

We use your data for our business purpose, to fulfil contractual and legal obligations, to conduct the contractual relationship, to offer products and services to customers that has indicated their desire to be provided with this and to consolidate customer relationships, which may include marketing and direct marketing to parties that consented thereto.



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We may use your personal information for any legitimate business purposes relating to our services and/or business activities. Some of the purposes for which we use your personal information include:

- responding to your queries posted on our website or emailed to us;
- providing you with our services;
- referring you to other service providers with your consent;
- improving our website and services by analysing certain information collected, including cookies and other related information.

Marketing

When you provide us with your contact information and/or become a client, you will be added to our mailing list. We use this mailing list to send you important information about product updates, our business, and the services we offer.

You can unsubscribe from our mailing list at any time which will result in us no longer marketing to you. We include a link in our marketing communications allowing you to unsubscribe from marketing communication and you can email us to ask us to remove you from our mailing list.

If you unsubscribe from our mailing list, we may still contact you in other instances, such as in the course of providing you with services that we are providing to you in terms of our service agreement or to collect outstanding fees.

Sharing your personal information

We will disclose your personal information where; •we have your consent, •we are required to do so by law, •it is necessary to protect our legitimate interest, your legitimate interest or the legitimate interest of a third party, •it is in the public interest to do so, •we are ordered to do so by a court of law, •it is required for purposes of providing services to you or for a purpose relating to our business activities or marketing, •complaints are dealt with, •we are enforcing any agreement between us.



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Where required for our business operations, in providing our services to you, we may share your personal information with our service providers, contracted to assist in providing our services to you.

Will we send your personal information trans-border?

We may transfer your information cross border for our legitimate business purposes, such as for connecting you with potential partners, clients and suppliers, cloud storage and for our billing practices. All information transfers will comply with the applicable laws. When we transmit your data to third parties, with your consent or for the implementation of pre-contractual measures taken in response to your request or where the transfer is necessary for the conclusion or performance of a contract concluded, in your interest, between us and a third party; i.e. partners with whom we collaborate. Note that such partners render their services on their own responsibility. The processing of your data by our partners is exclusively governed by the data protection notices of such third party.

Security

We will take all reasonable steps to ensure that your personal information is protected. We protect and manage personal information that we hold about you by using electronic and computer safeguards like firewalls, data encryption, and physical access control to our buildings. We only authorise access to personal information to those employees who require it to fulfil their designated responsibilities.

However, when transmitting personal information over the internet, please bear in mind that no transmission over the internet can ever be guaranteed secure. Therefore, please note that we cannot guarantee the security of any personal information that you transfer over the internet to us.

Links on our website and other communications

In our Website, our Emails and other documents that we exchange with you, we may include links to other third-party websites of other Companies, which do not fall under our supervision. The content of these pages is always the responsibility of the respective provider or operator of the pages. We have no influence on their content, and no guarantee or liability can therefore be



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assumed for such. We cannot accept any responsibility for your privacy or the content of these websites, but we display these links to make it easier for you to find information about specific subjects. It is up to you to take precautions to ensure that whatever you select for your use is free of such items as viruses, worms, Trojan horses & other items of a destructive nature.

No illegal content was identified at the time of linking these third-party websites. However, a permanent content control of the linked pages is not reasonable without concrete evidence of an infringement and, upon notification of a violation of rights, such links will be promptly removed.

Under no circumstance we will be liable to any party for any direct, indirect, special or other consequential damages for any use of this website, or other hyperlinks, including but not restricted to lost profits, business interruption, loss of programs or other data.

Right to object/withdraw your consent

You may, withdraw your consent to us using your personal information. If you withdraw your consent, we will no longer process your personal data. In such case, we will stop using your personal information, except if the law allows its use.

Lodging a complaint

If you believe we are using your personal information improperly, please contact us on admin@gc-toptechnologies.com, and we will delete any of your personal details from our records.

Children's personal information and special personal information

Persons under the age of 18 may not submit personal data to us or give a declaration of consent without the authorisation of their legal guardian. We do not intentionally collect or use personal information of children (persons under the age of 18 years), unless with express consent of a parent or guardian or if the law otherwise allows or requires us to process such personal information.



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Quality and access to your personal information

We want to ensure that your personal information is accurate and up to date. You may ask us to correct any personal information that you think is inaccurate or request us to remove your information by sending an email to admin@gc-toptechnologies.com

You have the right to request us to provide you with personal information that we hold about you. You must contact us directly to do so or send an email to admin@gc-toptechnologies.com

Retention of Information

We retain personal information in accordance with the required retention periods or for legitimate business purposes as contained in the GC TOP TECHNOLOGIES DATA RETENTION POLICY. Please contact our offices (admin@gc-toptechnologies.com) should you require more information in this regard.

Security breach

We will report any security breach to the Information Regulator and to the individuals or companies involved. If you want to report any concerns about our privacy practices or if you suspect any breach regarding your personal information, kindly notify us by sending an email to admin@gc-toptechnologies.com

Changes to this privacy statement

This privacy policy may be changed by us at any time. The revised policy will be posted to this page so that you are always aware of the information we collect, how we use it, and under which circumstances we disclose it. We encourage you to periodically review this statement to know how we are protecting your information.